

PROVIDER CARING BEHAVIOR FOCUS GROUP DISCUSSION GUIDE

FGD:

Number of Participants:

Address/Location:

Skilled Provider Ideal Behaviors:

Skilled Maternity Care Providers:

- Provide timely, quality routine obstetric care according to standards and protocols.
- Provide timely, quality emergency care according to standards and protocols.
- Provide care in a manner that respects the dignity and rights of the woman and family.

Research Objectives:

- To explore midwives perceptions of their own performance during the caring assessment exercise (and on the performance of other midwives they observed).
- To obtain feedback on the acceptability and feasibility of the caring behaviors contained in the tool.
- To determine the willingness of midwives/ obstetric team to improve their performance of caring behaviors as part of the quality maternity care they provide.
- To obtain feedback from midwives on the usefulness of the caring behavior assessment tool, and how the tool/assessment exercise could be improved.

Basic Line of Questioning	Probing Questions
<p>Now that you have participated in the assessment, and have seen the assessment tool, do you think you performed most of the caring behaviors during this observation?</p> <p>Are most of the caring behaviors contained in the assessment tool behaviors <u>you</u> perform as part of routine patient care?</p> <p>Are there some behaviors listed in the tool that you like to perform? do not like to perform?</p> <p>Are there behaviors you would consider incorporating into your routine patient care now that you have participated in the observation?</p> <p>Are the behaviors on the card behaviors that <u>other</u> midwives/providers routinely perform?</p>	<p>Why? Why not?</p>
<p>Do you think other midwives would be willing to practice these caring behaviors as part of the maternity care they provide to women?</p>	<p>Why? Why not?</p>
<p>Have you been exposed to these caring behaviors before? How? During your training? Where else? Who practiced these behaviors or showed you caring behaviors?</p>	<p>Which behaviors? Why, why not?</p>
<p>Are the caring behaviors contained in the assessment tool practical and realistic for your facility/setting?</p> <p>Do you think some of the behaviors are more important than others?</p> <p>Which caring behaviors are easy to do?</p> <p>Do you yourself practice these caring behaviors? Do other midwives you work with here practice these caring behaviors? Do midwives you know who work in other facilities practice the caring behaviors?</p> <p>Are some of the caring behaviors difficult or impossible to perform?</p> <p>What makes it difficult to perform the caring behaviors here at your facility?</p>	<p>Which behaviors? Why? Why not?</p>

<p>What things would be needed to make it easier to provide caring maternity care here at this facility?</p> <p>Are these resources available?</p> <p>If you or someone in your family were going to give birth and could go anywhere you wanted to deliver, where would you go? Why?</p> <p>Would you come to this facility to deliver?</p> <p>Are you able to provide the kind of care here at this facility that you think you or a member of your family would like to receive? Why, why not?</p>	
<p>You participated in an exercise where someone else observed midwife behaviors. Do you think midwives themselves could use the assessment tool to assess their own behaviors?</p>	<p>Why/ Why not?</p>
<p>What other ways do you think this caring behavior assessment tool might be used?</p>	<p>Why? Why?</p> <p>Why not?</p>
<p>Would you suggest changes in the tool?</p> <p>What other caring behaviors might be appropriate in your maternity care setting that are not included on the card?</p> <p>Inappropriate behaviors that should be deleted?</p>	<p>Why? Why not?</p>
<p>The language currently used in the card is (English). Should this be changed?</p>	<p>If yes, what should the language be?</p>